Falcon Insurance บริษัท ฟอลคอนประกันภัย จำกัด (มหาชน) A FAIRFAX Company

The Falcon Insurance Public Co., Ltd.

The Falcon Insurance Public Company Limited ; established since 2007 and a subsidiary of Fairfax Financial Holdings Limited (FFH), Falcon offers a variety of general insurance products to both Commercial and Personal lines. Able to service all non-life insurance needs, Falcon provides products across all classes: Motor, Property, Accident and Health, Engineering, Marine & Logistics Liability, and Miscellaneous lines, such as Political Violence, Public Liability, All Risk, Employee Bond, Professional Indemnity, Drone, Pet Insurance, etc.



* Data as of 3rd quarter (2024)

About

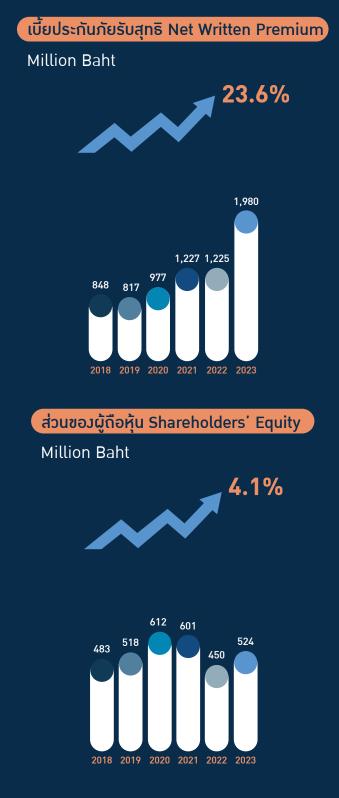
Fairfax Financial Holdings Limited

Fairfax Financial Holdings is one of the largest property and casualty insurance companies, with its corporate headquarters in Toronto, Canada. Fairfax is listed on the Toronto Stock Exchange under the symbol "FFH". Fairfax has Insurance opertions in North America, South America, Europe, Middle East, Africa, Australia and Asia. In Asia, Fairfax operates non-life insurance businesses in Thailand, Singapore, Hong Kong, China, Malaysia, Indonesia, Vietnam, Srilanka, India and Laos PDR. Through its subsidiaries, Fairfax is engaged in property, casualty, reinsurance, investment management, and insurance claims management.



Financial Highlight





Mission Vision Value

Mission

To Build Shareholders' Value Through Delivery of Total Customer Satisfaction.

Vision

- Falcon will be a technology-enabled company, be it with personal and/or commercial insurance.
- Falcon will focus on the brand proposition of providing the best service standard in a transparent and fair manner.
- Falcon will maintain international standards and best practice whilst understanding local needs.
- Falcon will introduce innovation to start new trends and set the standard for non-life insurance industry in Thailand under the "Think Independent" strategy.

Values

- Honesty and integrity are essential in all our relationships and will never be compromised.
 - We are results oriented-not political
 - We are team players-no "egos". A confrontational style is not appropriate. We value loyalty-to Falcon and our colleagues.
 - We follow the Golden Rule: we treat others as we would want to be treated. We are hard working but not at the expense of our families.
 - always look at opportunities but emphasize downside protection and look for a second second
 - e entrepreneurial. We encourage calculated risk taking. It is all right to fail e sould learn from our mistakes.
 - ever bet the company on any project or acquisition.
 - We believe in heving fun-at work

Good Governance

Business Code of Conduct

Rules, Standards, and Procedures based on the good governance for management, officer, and staff.

- Conduct the business with honesty, ethics, transparency and compliance.
- Against corruption and bribery from both inside and outside.
- Avoiding conflicts of interest with the Company. In cases where it could not be avoided, the case must be managed and disclosed appropriately.
- Disclose the information to the public in compliance with the regulatory requirement and standard.
- For the breach cases found, the cases must be reported to the superior immediately.
- Adhere and follow to this code of conduct.

Enterprise Risk Management Framework

The company has established a framework that describes the risk management governance structure, roles and responsibilities of those involved in the company, as well as principles and guidelines for risk management at the company. In which the business risk is an event that jeopardizes the Company's assets and revenues. And is an impediment to the company's achievement of its objectives and goals. The following are the risk management objectives:

- Assure the Company and the Board of Directors for achievement of the business objectives and goals.
- Improve the capital management of the Company.
- Strengthen good corporate governance and effective internal control.
- Assist management in developing internal control processes based on acceptable risks.
- Provide employees with knowledge and understanding in order to increase risk awareness, risk management potential, and risk control.
- Assist the Internal Audit Department in conducting risk-based internal audits independently.

Risk Management Policy

The Company has established a risk management policy because risk management is one of the primary strategies that will help the Company. For the ability to manage risk within an acceptable risk level and to achieve the objectives and goals set by the Board of Directors. The risk management policy addresses the following 13 risks:

- Strategic Risk
- Insurance Risk
- Market Risk
- Credit Risk
- Liquidity Risk

- Operational Risk
- Technology Risk
- Market Conduct Risk
- Legal, Reputational and Regulatory Risk
- Targeted Financial Sanctions Risk
- Catastrophic Risk
- Emerging Risk
- Group Risk

Products

ate Business Products

- operty Insurance
- Miscellaneous Insurance
- Engineering Insurance
- Marine and Logistics Liability Insurance

Personal Line Products

- Motor Insurance
- Accident & Health Insurance
- Miscellaneous Insurance

Corporate Business Products

Property Insurance

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Accidental (Property) Damage Insurance Business Interruption Insurance Fire Insurance Fire Insurance for Dwelling Leasehold Insurance

Miscellaneous Insurance

Employee Bond Insurance Employer's Liability Insurance Extended Warranty Insurance for Electric Appliance and Equipment Extended Warranty Insurance for engines and spare parts Fidelity Guarantee Insurance Legal Liability Insurance from Unsafe Product Money Insurance Political Violence Insurance Public Liability Insurance

Engineering Insurance

Boiler & Pressure Vessel Insurance Contractors' Plant & Machinery Insurance

Contract Work Insurance for Construction and Erection works Erection All Risks Insurance

Electronic Equipment Insurance

Machinery Insurance (Machinery Breakdown)

Marine and Logistics Liability Insurance

Marine Cargo Insurance Inland Transit Insurance Carrier's Liability Insurance

Personal Line Products



Motor Compulsory

- Motor Insurance Class 1
- Motor Insurance Class 2+
- Motor Insurance Class 3
- Motor Insurance Class 3+
- Motor Insurance Smart Motor
- Motor Voluntary

Motorcycle Collateral Insurance

Accident & Health Insurance

Pro Cancer CI 6 Fix Group/Personal Accident Insurance iPerfect iSmart Choice New iSure Plus3 PA Save Save Health LTR Plan Health 0-X Plan iSmart Health 0-A Plus

Travel Accident



Miscellaneous Insurance

Drone Insurance

Agriculture Drone Insurance

Loss from Gas Equipment In

Pet Protect Sor

Management Team

Sopa Kanjanarintr

Director and Chief Executive Officer



Vanchai Petcharit

Executive Vice President, Motor Business Joedsak Sukapunapan Executive Vice President, Corporate Business

Rohit Bhatajirao Nikam Executive Vice President, Information Technology



Amnart Matrong Consultant, Corporate Legal & Compliance

Corporate Business Unit



Marketing Team

Joedsak Sukapunapan EVP, Corporate Business Pranom Pisuttirattanapan VP, Corporate Business Saovaluck Pholsangtong VP, Corporate Business Kanitta Promrak Manager, Non Motor Clain

Service Team



Naiyana Incharoen VP, Claims Khajornsak Prommasit Manager, Non Motor Clain Naiyana Trairattanasak Manager, Non Motor Clain

arketing Team

 Saovatuck Photsangtong VP, Corporate Business
Kittipong Pavattanon

AVP, Accidental & Health Busine

Service Team

VP, Claims

AVP, Underwriting

Claims Manager, A&H Cla



Sitthiwat Promyotin Vice President Business Process Enhancement



nthongthip ce President ng & PR



Khemjira Kitcharoen

Assistant Vice President Product Development "When we do well, it gives us the means to do good. Actions speak louder than words."

> V.PREM WATSA CHAIRMAN & CEO FAIRFAX FINANCIAL HOLDINGS





Falcon Beside You



fcicustomerservice@falconinsurance.co.th

่วนประกันภัย จำกัด (มหาชน)

เดอะไนน์ทาวเวอร์ ชั้น 24-25 ถนนพระราม เขตห้วยขวาม กรุมเทพมหานคร 10310 33/4 Building A, The 9th Towers, 24th- 25th Fl.,Rama 9 Huay Khwang, Bangkok 10310 Thailand Tel. (+66) 2037 9888

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